



Position Title:	Bartender	Job Category:	FOH-Non Exempt
Reports to:	Manager	Uniform Attire:	Cheddar's FOH standard

Summary of Position:

Make sure guest experience is outstanding by serving great tasting drinks and food with a friendly smile, high energy and enthusiasm. Give our guests such outstanding service that they will return quickly and often.

Essential position functions:

- Greet and establish rapport with guests – make them feel special
- Find ways to please guests with personalized service that displays our appreciation for their business
- Take ownership of all guest concerns or request and resolve them quickly
- Follow responsible alcohol service standards to ensure guest safety
- Help dining and take-out guests select food and drinks that will enhance their experience
- Take pride in ensuring the highest quality alcoholic and non-alcoholic drinks prepared according to Cheddar's standards
- Ensure that our bar guests dining with us receive hot and fresh food in a timely fashion in accordance with Cheddar's standards
- Ensure that our take-out guests receive timely and cordial service and that their order is accurate, hot and meets Cheddar's standards
- Genuinely thank guests by their names and invite them back to our restaurant
- Learn the names and personally recognize our regulars to create a special experience for them each time they visit us
- Maintain cleanliness of glassware, bar area and equipment so our guests can be confident of our high standards and uncompromising commitment to being the best
- Prepare garnishes for drinks according to pre-set par levels
- Clear and reset tables in bar area (when necessary)
- Assist the restocking and replenishment of bar inventory and supplies
- Arrive to work on time and well groomed in pressed and clean attire according to Cheddar's dress and appearance standards

- Perform an accurate cash out with the manager on duty after the completion of the shift

Qualifications:

- Must have the ability to learn the Cheddar's menu in order to answer guests' questions and make outstanding suggestions
- Must practice high sanitary standards including washing hands frequently
- Must have knowledge of alcoholic service laws and standards
- Must be legal age to serve alcohol based on state mandated guidelines
- Must have a good knowledge of dining room and service procedures and functions
- Possess basic math skills and have the ability to handle money in order to quickly and accurately make change for the guests and to accurately perform cash out at the end of the shift
- Must be able to operate a point-of-sale system
- Be able to work in a standing position for long periods of time (up to 8 hours)
- Be able to safely lift and easily maneuver trays of food frequently weighing up to 30 pounds
- Be able to bend and reach as necessary during the shift
- No visible tattoos are allowed